



8x8 Voice for Microsoft Teams

Give your Teams users global calling plans with 8x8 Direct Routing

Organizations around the world empower employees to collaborate with Microsoft Teams. Direct Routing from 8x8 supercharges Teams with enterprise telephony and PSTN calling capabilities.

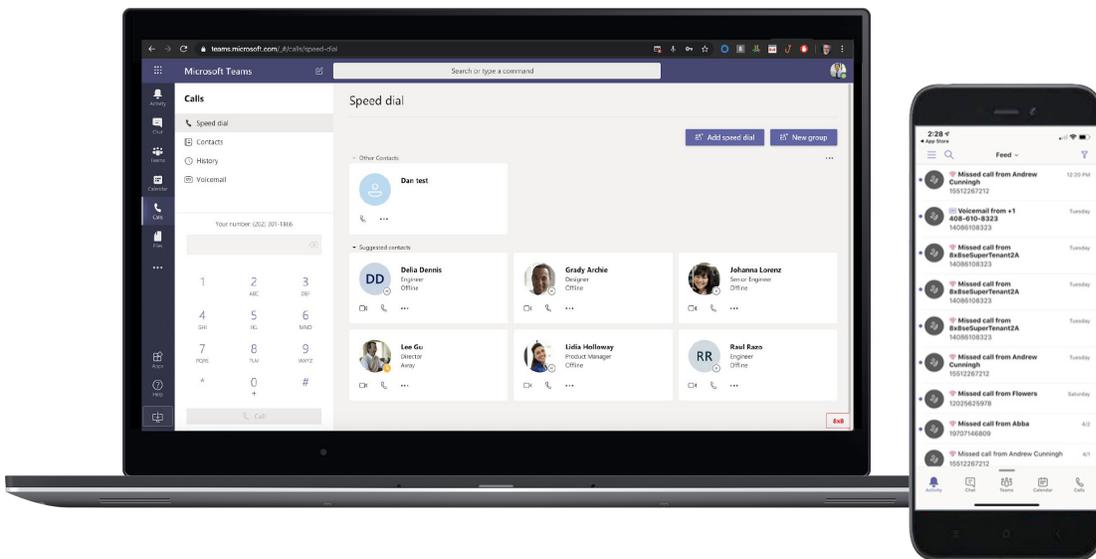
8x8 Voice for Microsoft Teams is a cloud-based direct routing service that enables Teams users to make and receive calls over the public switched telephone network (PSTN) using the native Teams desktop, mobile or web app.

It removes administrative complexities of setting up on-premises equipment, SIP trunks or end-user software, and enhances the Teams user experience through better call quality, advanced phone features and choice of cost-effective calling plans to suit individual needs.

Organizations also benefit from rapid deployment and better commercial licensing, including unlimited local and international calls to 47 countries, full PSTN replacement across 42 countries, and DID plus toll-free numbers in more than 120 countries.

8x8 Voice for Microsoft Teams includes native contact center capability, call recording, comprehensive analytics, and integration with dozens of common business apps.

8x8 Voice for Microsoft Teams gives your organization all the benefits of a global enterprise communication solution, saving you time and money without the hassle of managing a communications infrastructure or complicating the Teams user experience.



For more information, call [1.866.879.8647](tel:1.866.879.8647) or visit 8x8.com.

Fast-track your Microsoft Teams Voice Calling Success

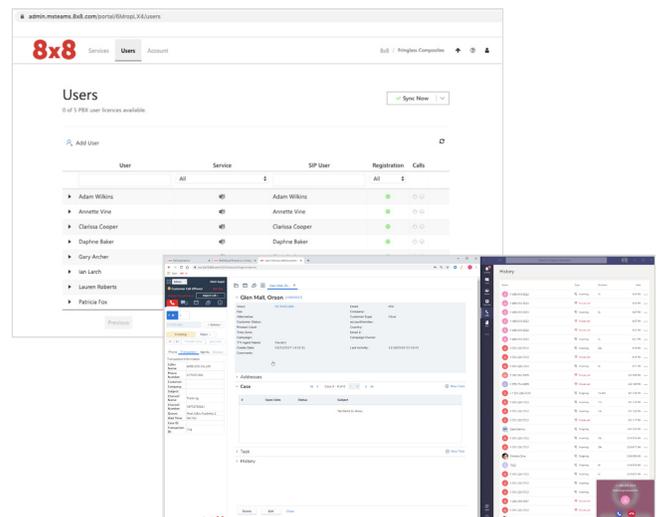
Unleash the full potential of enterprise communications with the best Microsoft Teams Direct Routing solution.

Features

- Enterprise-grade cloud PBX with unlimited inbound or outbound calls from / to the PSTN or extensions.
- Calling features include ring groups, call queues, transfers, voicemail, call hold, recording, etc.
- Settings for voicemail, call forwarding and call queues from Teams app.
- Native call center with Microsoft-certified integration including call stacking, wallboards, priority queuing, social media integration for agents using Teams.
- Powerful speech analytics with performance and usage dashboards and reporting options.
- Out-of-the-box integrations with business apps including: Salesforce, Zendesk, ServiceNow, NetSuite, etc.
- Single administration interface for user provisioning and management.
- 24/7 follow-the-sun global support centers.
- Industry-leading security and compliance certifications including: CPNI, HIPAA, NIST 800-53 R4, FISMA, SCC, ISO 27001:2013, ISO 9001, PCI-DSS 3.2.1 SAQ-D Solution Provider, GDPR, UK Government G-Cloud Supplier, UK Cyber Essentials Plus, Data-in-motion encryption with Session Initiation Protocol (SIP) over Transport Layer Security (TLS) and Secure Real-time Transport Protocol (SRTP).

Benefits

- Risk-free, simple setup without changing the Teams user interface or user experience.
- Instant PSTN calls and easy access to 8x8 voice calling settings in Teams.
- Global coverage for Teams with full PSTN replacement in 42 countries, toll free and DID numbers in 120+ countries.
- Unlimited calling plans for up to 47 countries provide predictable operational costs.
- Real-time visibility of Teams and non-Teams calls traversing the 8x8 voice network.
- Support for non-Teams endpoints.
- Security and compliance certifications help organizations comply with strict standards, protect their reputations, and secure their customer data.



Learn more at: 8x8.com/8x8-voice-for-microsoft-teams

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8x8

8x8, Inc. (NYSE: EIGHT) is transforming the future of business communications as a leading Software-as-a-Service provider of voice, video, chat, contact center and enterprise-class API solutions powered by one global cloud communications platform. 8x8 empowers workforces worldwide to connect individuals and teams so they can collaborate faster and work smarter. Real-time analytics and intelligence provide businesses unique insights across all interactions and channels so they can delight end-customers and accelerate their business. For additional information, visit www.8x8.com, or follow 8x8 on LinkedIn, Twitter and Facebook.

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