

Managed FortiSASE

Cybersecurity



SERVICE OVERVIEW

Managing SASE in-house requires significant investment in specialized expertise, infrastructure and ongoing maintenance. Our service reduces operational burden, provides expert support and ensures continuous access to the latest security innovations. Our Managed FortiSASE service provides a comprehensive, cloud-delivered security solution that integrates Fortinet's industry-leading technologies into a single, unified platform.

SERVICE FEATURES

Designed to cater to a wide range of organizations, our service offers the following key features:

- **Comprehensive Reporting and Analytics:** Customers receive detailed monthly reports on uptime, SLA statistics and resolution times. This level of transparency and accountability helps businesses stay informed about their network performance and security posture.
- **24/7 Management and Expert Support:** Our service provides round-the-clock monitoring and expert support by highly certified staff in our network operations centre (NOC). This ensures that customers have access to specialized knowledge and rapid incident response.
- **Fully Managed Service:** The service includes comprehensive management of patching, rule management and other security tasks. This offloads the day-to-day security management burden from the customer.
- **Centralized Management:** Designed to be cost-effective and scalable, the service offers a centralized model that simplifies network management and reduces administrative overhead.
- **Flexible Deployment Models:** Customers can choose from various service modules and deployment options, including remote users, branch locations and secure web browsing for both remote and in-office users. This flexibility allows businesses to tailor the service to their specific needs.
- **Multitenant and Centralized Management:** The service is designed to be cost-effective and scalable, with a centralized, multitenant model that simplifies network management and reduces administrative overhead.
- **Granular Access and Control:** Customers can benefit from granular access controls and visibility into their network, ensuring that security policies are consistently applied across all environments.
- **ServiceNow and ScienceLogic Integration:** The service integrates with ServiceNow and ScienceLogic for enhanced incident management and operational efficiency.
- **Standard SLA and Change Management:** The service includes a standard SLA with Microsoft Teams integration and change management processes that ensure timely and efficient handling of security changes and incidents.
- **Add-Ons and Customization:** Customers can opt for additional services such as annual health checks, SOC integration and other customizable features to enhance their security posture.
- **Predictable Pricing and Licencing:** The service offers predictable pricing models based on user quantities and service levels, making it easier for customers to budget and plan for their security needs.



- **Fortinet Trained and Certified Team:** Our team is Fortinet trained and certified, ensuring that customers receive expert management and support from professionals who are highly knowledgeable about Fortinet technologies.

WHY CDW?

- CDW Canada has a long-standing partnership with Fortinet and holds the Fortinet Expert Integrator partner status
- We have a team of seasoned cybersecurity experts who have helped Canadian organizations of all sizes and across different sectors solve some of the most complex cybersecurity challenges and stay compliant for over 20 years
- We offer a full spectrum of cybersecurity services that help you build a comprehensive protection strategy
- We hold extensive designations, industry certifications and security clearances

CERTIFICATIONS

Our service is designed to follow ITIL best practices. In addition to ITIL, COBIT and other certifications held by our team members, our practice is certified and compliant with:



For more information, contact your CDW account team at 800.972.3922 or visit [CDW.ca/security](https://www.cdw.ca/security)



This is a marketing document, not a binding agreement. The services described herein may vary depending on your business, and are subject to change in CDW's sole discretion. Once you agree to purchase these services, a Statement of Work ("SOW") will be provided to you. The SOW will include, without limitation, details of the services, any hardware and software required and the fee structure. Once signed, the SOW will constitute a binding agreement between you and CDW Canada Corp. Invoicing occurs upon signature. The terms and conditions of product sales are limited to those contained on CDW's website at CDW.ca. Notice of objection to and rejection of any additional or different terms in any form delivered by customer is hereby given. CDW®, CDW-G® and PEOPLE WHO GET IT® are registered trademarks of CDW LLC. All other trademarks and registered trademarks are the sole property of their respective owners.