

Pan-OS Upgrades Service

Security



REDUCE UPGRADES-RELATED DOWNTIME

Downtime caused by upgrades is costly to your business. The CDW security professional services (PS) team has the expertise and experience to assist you in planning and patching your critical Palo Alto Networks infrastructure to avoid downtime and confirm your upgrades take place as seamlessly as possible.

PAN-OS is a powerful and complex operating system. The features and interdependencies between different aspects of your solution are tailored to your business needs. Therefore, whenever a change is introduced into your environment you need to perform due diligence. PAN-OS upgrades require careful review and comparison to your specific service environment to ensure business continuity and seamless productivity.

WHAT'S INCLUDED:

The CDW PAN-OS Upgrade Service includes the following:

- Consultation with a CDW security solutions architect
- Designated CDW security professional services consultant for the duration of the project
- Designated CDW project manager for the duration of the project
- Discovery workshop & health check
- Method of procedure (MOP) creation
- Status meetings
- Panorama upgrade (if required)
- After-hours maintenance window support
- Next-day support and issue investigation
- Report including recommendations and project closure



TIMELINE:

From the project start CDW can be ready for your maintenance window in five business days (subject to resource availability).

PRICING:

There are multiple options depending on your business requirements, please reach out to your CDW account team at 800.972.3922

WHY CDW?

Your IT staff members are experts in your business; we are experts in Palo Alto Networks technologies. CDW has the Palo Alto Networks diamond Canadian partner of the year for the past four years in a row, and the only Authorized Training Center for Palo Alto Networks technologies in Canada. Our seasoned Palo Alto Networks certified technicians are the experts you can rely on to augment your workforce and take your implementation to the next level.

**For more information, contact your CDW account team at 800.972.3922
or visit [CDW.ca/security](https://www.cdw.ca/security).**