

MANAGED SERVICES FOR AZURE

Cloud



WE GET BRINGING CLARITY TO THE CLOUD.

Managing an ever-evolving cloud environment requires specialized skills – especially when production or business-critical systems must remain online without disruption. Our comprehensive next-generation Managed Services for Azure is backed by more than 20 years of managed services support experience. Enlisting CDW, a proven and trusted partner, can make it easier to keep your organization operating optimally.

Managed Services for Azure can help you achieve:



Operational Efficiencies



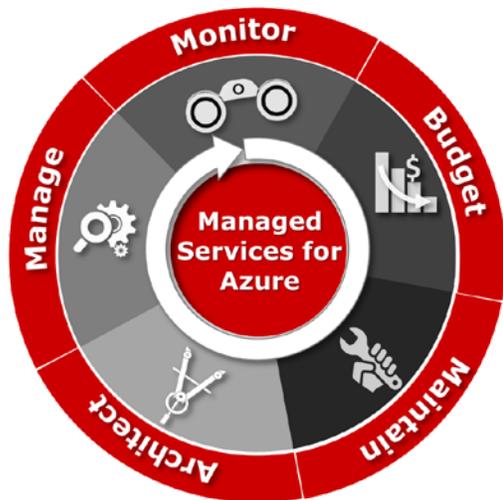
Reduced Risk



Increased Performance

MANAGING THE RIGHT SOLUTION

CDW's Azure-certified architects, consultants and engineers provide the day-to-day management, so you can focus on business performance, not technology management. Our cloud experts work closely with you to guide your organization to an end-to-end cloud management strategy that brings clarity to Azure.



Your organization can enjoy the benefits of Managed Services for Azure, including:

- Scalable service tiers and pricing
- Multi-cloud service
- Seamless integration with CDW Professional Services
- Wherever you may be in your cloud journey, CDW has the support you need

CDW's full lifecycle of Services can support your business no matter where you are on your journey:



CDW GETS MICROSOFT AZURE

CDW is an end-to-end provider of cloud applications, solutions and services for public, private and hybrid cloud environments. We are uniquely qualified to design, deliver and manage a flexible solution tailored to your needs. CDW will help you adopt and integrate Azure securely and efficiently. We have a long-standing, award-winning relationship with Microsoft that we extend to our clients. We get Azure!

- CDW is a Gold Platform member of the Microsoft Partner Network
- CDW is backed by Microsoft's highest tier of support
- CDW is a CSP provider for Azure services from Microsoft
- CDW is Azure certified:
 - Developing Solutions for Microsoft Azure
 - Microsoft Azure Administrator
 - Microsoft Azure Architect Design
 - Microsoft Azure Architect Technologies
 - Microsoft Azure Fundamentals

Gold

Microsoft Partner
Azure Expert MSP



SERVICES OVERVIEW

Managed Services for Azure has three tiers that meet the diverse needs of organizations looking to adopt cloud services at any stage.

MANAGED SERVICES	Premium	Essential	Core*
Delivery-on-Demand	✓		
Operating System Management & Patching	✓		
Advanced Monitoring and Alerting	✓		
Service Delivery Manager & Quarterly Reporting	✓	✓	
Cloud Native Infrastructure Management	✓	✓	
Identity & Access Management (IAM)	✓	✓	
Chargeback Reporting & Tagging	✓	✓	
Proactive Monitoring and Remediation	✓	✓	
Support and Service (24x7x365)	✓	✓	✓
Best Practice Advisor	✓	✓	✓
Cloud Resale with Billing Advisor	✓	✓	✓

*Requires CDW billing of Azure.

CERTIFICATIONS

CDW Managed Services Industry Certifications:



ENROLLMENT SERVICES

In all levels of Managed Services for Azure, we get you started right by providing you with our exclusive LaunchPad and/or Concierge enrollment service.



CONCIERGE

Full-service Onboarding (Included with Essential and Premium tiers)

- Project Management
- Service Readiness Assessment
- Service Portal Access
- Monitoring Access
- Management Services Secure Network



LAUNCHPAD

Hands-on Working Session (Included with all service tiers)

- Setting Alerts
- Instance Creation
- Service Portal and Advisor Access and Walkthrough
- Introduction to Resource Tagging Strategy, set one tag (environment with four values)
- Cost Management and Reporting Tool

Gold

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For more information, contact your CDW account team at 800.972.3922 or visit [CDW.ca/azure](https://www.cdw.ca/azure).



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