SMARTSCAN

ServiceNow

SERVICENOW PLATFORM HEALTHSCAN SERVICES BY CDW

As more applications are implemented within your ServiceNow platform, it is imperative that the instance continues to be optimized for growth and scale without degrading performance. SmartScan is a thorough evaluation of your ServiceNow platform to ensure best practices are in place to give you the greatest return on investment.

CDW's SmartScan can help you achieve:

- Agility
- Operational Efficiency
- Increased Performance

ORCHESTRATING THE RIGHT SOLUTION

Best practice configuration ensures efficient upgrades, optimal usability and performance and ease of maintenance. CDW solution architects will utilize ServiceNow's HealthScan technology to compare your existing system configurations against ServiceNow best practices and make recommendations on improvements and upgradability.

Benefits You Will Receive:

- Review of current configuration against best practice configuration
- Intelligent regression testing
- Expert evaluation and practical remediation strategies
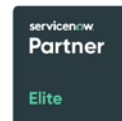
Design → Orchestrate → Test → Deploy

CDW GETS SERVICENOW

As a ServiceNow Elite Level Sales and Services Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

IMPORTANT STATS

- Greater than 9 (out of 10) CSAT Score
  Visit servicenow.com/partners to see details

- 140+ ServiceNow Certifications

- 800+ ServiceNow Application Deployments

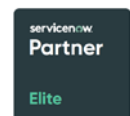- IT Service Management since 2003

- ServiceNow Partner since 2013

servicenow Partner Elite

servicenow. Authorized Training Partner

CDW PEOPLE WHO GET IT

SERVICES CHECKLIST

The following services are included in CDW's SmartScan:

Deliverables	SmartScan
ServiceNow HealthScan Pro Report	✔
Access to automated testing framework tests and test results	✔
Custom–built recommended remediation plan	✔

WHY CDW?

- CDW's seasoned and certified experts leverage years of successful experience across several industries to provide a wide spectrum of services spanning business architecture, business analysis, process improvement and automation.

- We use our deep domain knowledge and industry–leading methodologies and frameworks such as Agile/Scrum, SAFe, Waterfall and Zachman to ensure that our teams are delivering the solutions that will meet business needs and provide results.

For more information, contact your CDW account team team or visit CDW.ca/solutions

CDW PEOPLE WHO GET IT™

servicenow. Partner Elite