



SERVICENOW SOLUTIONS OVERVIEW

ServiceNow

SUCCEED WITH YOUR SERVICE MANAGEMENT GOALS.

ALREADY BENEFITING FROM SERVICENOW?

CDW can help you expand the benefits of ServiceNow through:

- Advisory Services, providing ITSM, ITOM, CSM and SecOps Maturity Roadmapping, Process Design and Process Alignment Workshops
- Staff Enhancement Services, growing your ServiceNow team using our top certified developers
- Remote Admin Services for managing instances, enhancements, upgrades and guidance
- Continuous Improvement Plans for ongoing planning, design, development and coaching

CONSIDERING SERVICENOW?

CDW can provide readiness assessments, demos, project mapping, budget projections—anything to help you fill in the gaps. Plus, if you decide to go with ServiceNow, we have implementation packages designed to get you up and running quickly using best practice methodologies focused on fast time-to-value.

ABOUT SERVICENOW SOLUTIONS

CDW ServiceNow Solutions (SNS) is CDW Canada is an Accredited ServiceNow Elite Level Sales and Services Partner. With customers ranging from Fortune 500 companies to some of Canada's leading healthcare organizations and higher education institutions, we have the experience to help you succeed with your ServiceNow initiatives.



ITSM

Upgrade to fully automated IT and business services with cloud-based ITSM



ITOM

Enhance visibility, prevent service outages and maximize operational agility



SecOps

Align security and IT to prioritize and resolve threats based on business impact



CSM

Transform customer service management by connecting people and processes



HR

Streamline your HR delivery, freeing you up to focus on people, not processes

ABOUT CDW

We operate nationally. That means we will always have an expert to help you no matter how niche your technology area. Our 9 local branches and preferred partner network ensure your organization gets the attention it deserves. Partnering with CDW frees your IT team from spending precious time and resources managing IT components so they can think bigger about how technology can enhance the customer and employee experience, grow revenue and maximize ROI and other important outcomes for your business.

**For more information, contact your CDW account team
at 800.972.3922 or visit cdw.ca/solutions**



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