

Managed Secure Service Edge for Cisco Secure Access

Security



MAXIMIZE AND SECURE YOUR CISCO INVESTMENT

Cisco Secure Access is a cloud-delivered security SSE solution based on zero trust that offers seamless, secure access from any device to any location. It includes all core SSE components and extended capabilities like VPNaaS, integrated DLP, AI tools and more, all within a single licence and management platform. The solution integrates with various SAML identity providers and other Cisco and third-party technologies, simplifying IT operations and enhancing security while providing users with frictionless access. We couple Cisco Secure Access with 24x7 analyst-led monitoring, analysis and remediation.

SCOPE OF SERVICE

Cisco Secure Access enhances user productivity and security by providing a unified client for seamless app access, reducing the need for multiple sign-ons and verification tasks. CDW analysts will simplify operations through centralized policy creation and aggregated reporting, which improves threat detection and remediation. Backed by Cisco Talos threat intelligence, CDW's Managed Security Services team's ability to quickly respond, investigate and remediate a threat sets our service apart. We help you protect against sophisticated cyberthreats, reduce the attack surface and ensure business continuity.

FEATURES PROVIDED INCLUDE:

- Web portal for self-service (intended for technical staff only, not end users)
- Primary contact number for reporting incidents or requesting service
- Recording and tracking of all service requests
- Proactive notification of service issues, including status updates
- NOC/SOC staff are comprised of level one, two and three specialists (as defined by CDW, solely at its discretion), who may perform their duties from any CDW office or remotely, as CDW deems necessary, to fulfill the terms and meet the requirements of any service-level objective (SLO)

SERVICE LICENCING REQUIREMENTS

The CDW Managed Detection & Response with Cisco XDR service is available to customers with most Cisco licences. The licences required for the service are listed below.



Cisco Licencing

- Cisco Secure Access – Secure Internet Access (SIA) Essentials
- Cisco Secure Access – Secure Internet Access (SIA) Advantage
- Cisco Secure Access – Secure Private Access (SPA) Essentials
- Cisco Secure Access – Secure Private Access (SPA) Advantage

CDW'S SECURITY APPROACH

Our risk-based approach to security is based on the NIST Cybersecurity Framework, which allows organizations to achieve their ideal security posture. We work with you to:

PREPARE

We help our clients create and align strategies and programs to address ever-evolving business risks. This includes creating a relevant and achievable security roadmap.

DEFEND

We work collaboratively with clients to decide which technologies to implement to protect against cyberthreats.

RESPOND

We monitor critical business assets, respond rapidly to incidents and validate the effectiveness of security controls 24x7x365, so you don't have to.

CERTIFICATIONS

Our service is designed to follow ITIL best practices. In addition to ITIL, COBIT and other certifications held by our team members, our practice is certified and compliant with:



For more information, contact your CDW account team at 800.972.3922 or visit [CDW.ca/security](https://www.cdw.ca/security)



This is a marketing document, not a binding agreement. The services described herein may vary depending on your business, and are subject to change in CDW's sole discretion. Once you agree to purchase these services, a Statement of Work ("SOW") will be provided to you. The SOW will include, without limitation, details of the services, any hardware and software required and the fee structure. Once signed, the SOW will constitute a binding agreement between you and CDW Canada Corp. Invoicing occurs upon signature. The terms and conditions of product sales are limited to those contained on CDW's website at CDW.ca. Notice of objection to and rejection of any additional or different terms in any form delivered by customer is hereby given. CDW®, CDW-G® and PEOPLE WHO GET IT® are registered trademarks of CDW LLC. All other trademarks and registered trademarks are the sole property of their respective owners.