ESET MDR

Leverage ESET's cybersecurity expertise with immediate AI-powered threat detection and response

ESET's Managed Detection & Response (MDR) service brings threat management right to your doorstep, regardless of the size of your business or your current cybersecurity posture. Achieve industry-leading protection without the need for in-house security specialists and eliminate data or organizational bottlenecks that hinder threat detection and response.

Key benefits

IMMEDIATE RESPONSE

Provided via the award-winning ESET PROTECT Platform and the highly customizable ESET XDR offering, ESET MDR service is designed to immediately investigate, disrupt malicious activities and stop adversaries in their tracks. It performs threat hunting, monitoring, and response to implement robust cyber security measures for customers of any size and security maturity level.

ALWAYS ON

ESET MDR is a 24/7 cybersecurity service that uses a combination of AI-powered automation and human expertise, along with comprehensive threat intelligence, to achieve unmatched threat detection and rapid incident response. This ensures the organization's digital assets are protected from evolving cyber risks without the need for additional staff.

GET READY FOR COMPLIANCE

ESET MDR helps tackle zero-day cyber-attacks, making it ideal for customers searching for a service compliant with insurance requirements. EDR/XDR and MDR are becoming critical components of cybersecurity insurance programs and other cybersecurity requirements or regulatory compliance.

Progress. Protected.

DATASHEET

Key features

Access to additional security expertise such as ESET MDR helps companies close the expertise gaps in their security programs and teams. ESET MDR exposes malicious activities and performs containment and eradication actions to prevent serious damage. The severity of incidents is evaluated, and any findings are communicated to the customer. The service performs immediate containment actions on most incidents to prevent damage. Customers are alerted about the steps taken via product and email notifications.

GLOBAL THREAT INTELLIGENCE TEAM

Our Threat Intelligence team actively responds to high-impact security events worldwide. The team is closely aligned with the most critical incidents and takes coordinated actions to counter these threats within the ESET PROTECT Platform environment.

ACTIVE CAMPAIGN THREAT HUNTING

ESET's team of experts constantly monitors active malware group campaigns. These findings, attack patterns and their countermeasures are implemented into our service to immediately repel such attacks.

CONTINUOUS IMPROVEMENT AND AUTOMATION

Detection and response system mechanism are tested, and improvements instantly implemented to enhance customers' security.

BEHAVIOR PATTERNS LIBRARY

Access to a pre-built customizable library of detection rules that can serve as a template for a new set of rules and fine-tuning of existing rules.

RULE AND EXCLUSION OPTIMIZATION

Rule sets and exclusions optimization that is customized and matched to the customer's environment to streamline the service experience.

EXPERT-LED THREAT HUNTING

Security experts constantly evaluate and correlate detections into structured and mapped incidents.

TAILORED REPORTING

Customers will receive automatic reports on a weekly and monthly basis and can generate reports on incidents, the state of the environment and other details handled by the service.

CONTINUOUS THREAT MONITORING, TRIAGE AND RESPONSE

A human-led round-the-clock service that leverages IoC, IoA, AI, comprehensive internal and external Threat Intelligence feeds and similar sophisticated monitoring and detection techniques to protect customers' environments.

This is ESET

Proactive defense. Minimize risks with prevention.

Stay one step ahead of known and emerging cyber threats with our AI-native, prevention-first approach. We combine the power of AI and human expertise to make protection easy and effective.

Experience best-in-class protection thanks to our in-house global cyber threat intelligence, compiled and examined for over 30 years, which drives our extensive R&D network led by industry-acclaimed researchers.

ESET PROTECT, our cloud-first XDR cybersecurity platform, combines next-gen prevention, detection, and proactive threat hunting capabilities with a broad variety of security services, including managed detection and response. Our highly customizable solutions include local support and have minimal impact on performance, identify and neutralize known and emerging threats before they can be executed, support business continuity, and reduce the cost of implementation and management.

ESET protects your business so you can unlock the full potential of technology.

CONTACT US

ESET <Country>
Company, Address field
Contact field #1
Contact field #2

www.eset.com

ESET Digital Security
Progress. Protected.

DATASHEET