

Hybrid Workforce, United Experience

Empower inclusive collaboration
and foster a connected company
with distributed employees



Hybrid work may require two wardrobes. It doesn't need two tech setups.

Most of us don't think twice about trading in our home-office uniform of comfy slippers and sweats for a more business-friendly ensemble when we transition from our home office to corporate headquarters. But while our attire changes, why do we often need different personas to access the same networks and data?

At Cisco Meraki, we believe in using one secure way, regardless of where you are (or what you're wearing).



Experiences that connect

Today, the office is wherever employees work.

Sometimes that's at home, other times it's corporate HQ.

And some days or hours, it's at coffee shops, hotels, or elsewhere on the road.

As an IT leader, you want to create a technology environment for colleagues that's seamless and secure on a network infrastructure ready for the next challenge.



HYBRID WORKFORCE

Anything goes: sitting, standing, lying down

In a hybrid workforce, people can do their jobs almost anywhere, but experts agree employees may mix some days at home with days at the office, and perhaps a day elsewhere.

Regardless, everyone wants an intuitive, seamless experience that's consistent across devices, wherever they log on.

**At Meraki, we agree.
That's why we designed our cloud-first, API-driven platform to look and feel the same across touchpoints.**



Connect to the office of the future

CHALLENGES OF HYBRID WORKFORCE

- Network security and cybersecurity
- Maintaining company culture
- Onboarding new team members
- Upgrading and updating applications
- Technical support

BENEFITS OF HYBRID WORKFORCE

- Improved employee satisfaction
- More diverse team members
- Easier to recruit and retain staff
- Reduced real estate costs
- Enhanced productivity

HYBRID WORKFORCE

Work from home, work from anywhere

Business users want the same procedures and tools to access networks and data, wherever they are. They want to choose their devices and require them to connect quickly to corporate networks, assets, and authorized partners.



As a technology leader, you want your team to deliver these capabilities and more. That's why Meraki technologies feature:

RAPID-FIRE SECURITY

So configuring and connecting Meraki VPNs takes mere seconds.

THE POWER OF BYOD

Making sure it's simple to provision, monitor, and secure devices via one intuitive dashboard.

REAL-TIME MONITORING

Providing visibility and transparency across the network and devices.

ADVANCED ANALYTICS

Delivering actionable insight into business-critical applications and network links.

NATIVE INTEGRATION

For service management and trouble tickets, which keeps everyone productive.

SECURE NEXT-GENERATION WI-FI

Ensuring your touchpoints get online quickly and easily.

AN ECOSYSTEM OF PARTNERS

Using open APIs to develop applications for vertical and horizontal use-cases.

HYBRID WORKFORCE

IT leaders, we get the hybrid job done

Today, IT teams are faced with building and implementing a hybrid workforce strategy at the same time. You are leveraging technology so teams can work within your company walls (and across the campus), plus anywhere and everywhere else they choose.



To accomplish this, you want:



UNIFIED ACCESS

Providing consistent policy and visibility for wired and wireless users.



SD-WAN AND SECURITY

Delivering resiliency, agility, and performance with policies to route traffic over MPLS, broadband, or cellular.



NETWORKING VISIBILITY

Optimize the end-user experience, and reducing time isolating network problems.



STREAMLINED MANAGEMENT

Easily manage hybrid workforces as they transition between home and corporate offices.



COMPLETE TRANSPARENCY

See across physical and digital assets via the intuitive Meraki dashboard.

HYBRID WORKFORCE

Make working from anywhere less work

Hybrid teams demand flexibility. Let's look at one example. This company's workforce commutes to headquarters twice a week and works at headquarters two or three days a week, with the option of visiting customers or working remotely on the other day.

But what does this mean for the workforce experience and the IT team?

THE HYBRID SCHEDULE



WORK FROM
CORPORATE
OFFICE

MONDAY

WEDNESDAY



STAY HOME
TO WORK

TUESDAY

FRIDAY



HEAD TO
CUSTOMER SITE
TO WORK

THURSDAY

Return to the corporate office

GOALS

- Provide seamless, secure connectivity across touchpoints
- Combine on-premises and cloud security
- Enable quick responses to intruders and cyber threats
- Maximize productivity through collaboration tools and an always-on video culture
- Automate and optimize workflows ensuring a secure, productive workforce
- Expand available desks and rooms for hybrid workers

CHALLENGES

- Enforcing policies for employees who are working at home and in the office
- Enforcing cybersecurity risks for hybrid employees
- Added complexity to provide support for hybrid workers
- Knowing the availability of desks and conference rooms

OUTCOMES

- Securing devices and data at scale with automated provisioning and policy enforcement via Systems Manager
- Creating smart spaces with MV cameras and MT sensors
- Boosting productivity with connectivity provided by MR access points in the office and Z3 gateways at home
- Delivering complete visibility of network and application performance in the Meraki dashboard



MR



MX



CAMERAS



MS

MARKETPLACE PARTNERS

servicenow

Streamline and automate troubleshooting of on-site and remote workers.

Improve collaboration with tools for everything from 1:1 meetings to large-scale events.



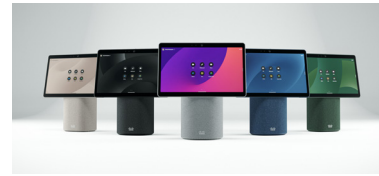
A hive of home industry

GOALS

- Improve productivity and interaction
- Ensure employees, whether working remote or on-site, maintain equal access to networks and resources
- Create seamless, scalable, and delightful experiences for all

CHALLENGES

- Creating complete connectivity and coverage for multiple locations and devices
- Eliminating time-consuming manual processes for policy enforcement and device provisioning
- Finding alternatives and complements to on-site onboarding procedures for new employees
- Overcoming the complexity of integrating physical and network security into a single point of control
- Customizing security based on business need without creating bespoke systems for IT teams to support



WEBEX DEVICE



SYSTEMS MANAGER



MERAKI INSIGHT



Z3

OUTCOMES

- Accelerate onboarding by using Systems Manager to automate provisioning
- Remediate issues before users create help-desk tickets with Meraki Health for network analysis
- Gain complete transparency across your network performance with Meraki Insight
- Optimize connectivity and deliver the experiences of next-gen Wi-Fi with the Z3 teleworker gateway for remote and home employees

Together, on the road

GOALS

- Enable employees to support customers remotely via seamless communications and access to data
- Ensure end-to-end security
- Empower teams to support hybrid colleagues
- Delight employees and end customers with a seamless experience

CHALLENGES

- Enforcing manual policy and device-provisioning processes
- Significant time required to onboard remote employees
- Performance degradation caused by high-traffic volume to key business applications
- Inconsistent connectivity issues that impact remote employees' overall productivity

OUTCOMES

- Amp up network analysis with Meraki Health, remediating issues before employees log help-desk tickets
- Automate provisioning via Systems Manager to speed up onboarding
- Give IT complete transparency into network performance and potential problems with Meraki Insight
- Deliver next-generation Wi-Fi and optimized connectivity to remote workers, wherever they are, with Z3 teleworker gateways



TELEWORKER GATEWAY



SYSTEMS MANAGER

MARKETPLACE PARTNERS

PagerDuty

Automate incident alerting through Meraki platform integration.



Enforce integrated zero-trust security for all users, devices, and applications.

Our intuitive platform is the foundation that enables businesses of all sizes to create and support productive hybrid workforces at scale.

Our technology empowers hybrid workforces

Comprised of cloud-first operations, open APIs, and a broad ecosystem of applications and technology partners, our flexible platform helps you provide the experiences distributed teams want, need, and deserve to be productive, connected, and delighted.

