Apple MDM Fast Track Implementation

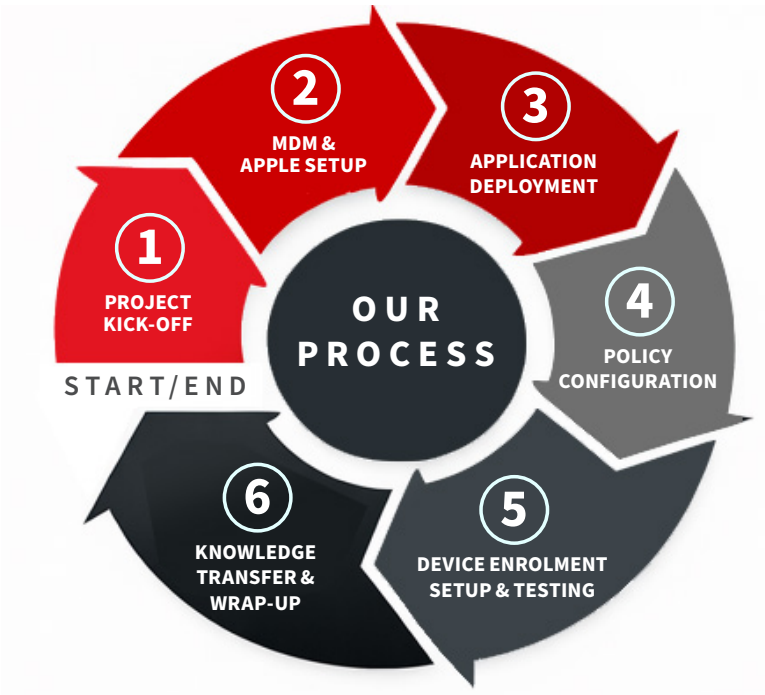


SERVICE OVERVIEW

CDW will work with your team to implement the preferred mobile device management (MDM) system, such as Jamf Pro, Jamf School or Intune, for managing MacBooks, iOS and iPadOS devices. The focus is on completing Automated Device Enrollment, app deployment and configuration setup following Apple best practices, ensuring devices are supervised and integrated with your Entra environment per Microsoft and Apple guidelines.

SERVICE FEATURES

- **Zero-Touch Enrolment & Deployment:** Automate the onboarding of new Apple devices through integration with Apple Business Manager (ABM) for zero-touch setup. Devices are enrolled and configured until the moment users activate them.
- **Improved Security & Compliance:** Enforce baseline security settings (e.g. passcode policies, FileVault encryption for macOS, Wi-Fi and certificate profiles, etc.) and ensure devices are properly supervised and compliant with corporate and regulatory standards.
- **Faster Time to Productivity:** Pre-load essential apps (via Apps and Books/Volume Purchase Program and packaged apps) and settings so end users can be productive immediately. This reduces manual setup work for IT and avoids configuration errors.
- **Expert Guidance & Knowledge Transfer:** Gain hands-on guidance from CDW's Apple mobility specialists. The engagement includes knowledge transfer sessions and documentation, empowering your IT team to manage the MDM environment confidently after project completion.
- **Flexible to Your Needs:** Whether you're a school deploying iPads or an enterprise managing MacBooks and iPhones, the service is adaptable. (For education clients, Jamf School may be used for a simpler interface tailored to classrooms, whereas Jamf Pro suits more complex requirements. If you already use Microsoft 365, Intune can be configured for seamless Entra ID integration.



DELIVERABLES

- MDM system that is now ready to add users and devices to your environment
- Working files that were created (scripts, configurations, etc.)
- Knowledge transfer session
- Build document

EXCLUSIONS

- Disk data destruction/erasure for any and all data
- Disposal of any decommissioned material
- Server, application and data migration activities
- Integrating customer's management software or other IT management systems
- Unless otherwise specifically stated, the following are also excluded from the scope of this service:
  - Ongoing hardware, driver, software updates or administration for any product used or provided
  - Procurement of hardware and software, as well as its associated licencing
  - Resolution of software issues, outside this project
  - Formal hardware, software and/or operating system training
- All services, hardware and applications not included in the scope of services in this document are deemed out of scope

PREREQUISITES

- Admin access to the MDM of choice
- Admin access to Customers Apple Business Manager/Apple School Manager

WHY CDW?

Recognition and Partnership: CDW has earned the prestigious title of International Partner of the Year (2022) and is an Apple Authorized Education & Enterprise Reseller. As a member of the Apple Consultants network, CDW offers a comprehensive range of Apple products, including the Apple Watch and iPhone. With a 20-year partnership with Apple, CDW stands as the largest channel partner in Canada.

Dedicated Resources: CDW boasts a team of Apple-badged professionals dedicated to both sales and technical enablement. This includes specialized sales, operations and technical resources focused on Apple products at CDW. The team is well-versed in working with group purchasing organizations (GPOs) such as OECM, Kinetic and Canoe, ensuring streamlined procurement processes.

Comprehensive Services: CDW provides a wide array of services to support Apple products. This includes Apple Professional Training certifications in device support and deployment management. Additionally, CDW offers smart service desk solutions, smart fleet services, smart managed security and smart managed solutions. Their expertise extends to best practices workshops, collaboration professional services (including assessment, design, project management, deployment, training, maintenance and support), as well as AI advisory and professional services.

Premium
Business Partner

The applicable SKU for the service described in this document is 9067496.
Engage your account representative to discuss your desired timeline to start, deadline and the scope.

For more information, contact your CDW account team at 800.972.3922

This is a marketing document, not a binding agreement. The services described herein may vary depending on your business, and are subject to change in CDW's sole discretion. Once you agree to purchase these services, a Statement of Work ("SOW") will be provided to you. The SOW will include, without limitation, details of the services, any hardware and software required, and the fee structure. Once signed, the SOW will constitute a binding agreement between you and CDW Canada Corp. Invoicing occurs upon signature. The terms and conditions of product sales are limited to those contained on CDW's website at CDW.ca. Notice of objection to and rejection of any additional or different terms in any form delivered by customer is hereby given. CDW®, CDW•G® and PEOPLE WHO GET IT® are registered trademarks of CDW LLC. All other trademarks and registered trademarks are the sole property of their respective owners.