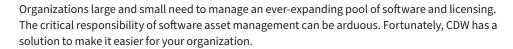
CDW AMPLIFIED™ Infrastructure Services

MANAGING YOUR SOFTWARE ASSETS IS CRITICAL TO KEEPING THINGS RUNNING.

CDW Amplified™ OS Software Asset Management Pro JumpStart



The Software Asset Management Pro (SAM Pro) JumpStart is an eight-week, start-to-finish SAM Pro implementation that leverages key out-of-the-box functionality, combined with best-practice guidance, to jump-start your organization's time to value.

CDW's SAM Pro JumpStart can help you achieve:







Orchestrating the Right Solution

This is a cost-effective approach that leverages pre-packaged experiences to accelerate your organization's ability to begin realizing value from key SAM Pro functionality. With interactive workshops and continuous improvement efforts included, the CDW approach is a comprehensive program that provides quick results with effective use of resources.

SAM Pro JumpStart benefits include:

- An overview of the ITAM Lifecycle Management methodology and elements, and their interactions with other aspects
- Key core SAM Pro setup that includes out-of-the-box functionality related to Model
 Management, Normalization, Entitlements, Reconciliation, Publisher Packs for Microsoft and
 Adobe, SAM Workspace, Reporting and Dashboards, and Usage Data from SCCM (if applicable)
- Integrations with Service Graph Connectors for SCCM, Jamf and Intune, as needed
- · Process and technical guidance
- Enablement and knowledge transfer

CDW + SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

Important Stats

- 4.5+ (out of 5) CSAT Score 5-year avg.
 Visit servicenow.com/partners and search "CDW" for details
- 210+ Product Certifications
- Authorized ServiceNow Trainers
- 2,000+ ServiceNow Engagements
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013















CDW's full lifecycle of Services can support your organization no matter where you are on your journey





On-Premises









Deliverables Checklist

The following services are included in CDW's SAM Pro JumpStart:

Deliverables	SAM Pro JumpStart
SAM Pro JumpStart delivers key functionality to support: Model Management Normalization Entitlements Reconciliation Publisher Packs for Microsoft and Adobe SAM Workspace Reporting and Dashboards Usage Data from SCCM (if applicable)	✓
SAM Pro Workshop	✓
SAM Pro Enablement Sessions	✓
ServiceNow Admin Knowledge Transfer	✓

Proofpoints

#1

ServiceNow's Global Elite Segment and Americas Elite Segment Partner of the Year 2021 210+

Product Certifications

2,000+

ServiceNow Engagements

4.5+

5-year average CSAT Score (out of 5)

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