CDW AMPLIFIED™ Infrastructure Services

MANAGING YOUR SOFTWARE ASSETS IS CRITICAL TO KEEPING THINGS RUNNING.

CDW Amplified™ OS
Software Asset Management Pro JumpStart

Organizations large and small need to manage an ever-expanding pool of software and licensing. The critical responsibility of software asset management can be arduous. Fortunately, CDW has a solution to make it easier for your organization.

The Software Asset Management Pro (SAM Pro) JumpStart is an eight-week, start-to-finish SAM Pro implementation that leverages key out-of-the-box functionality, combined with best-practice guidance, to jump-start your organization's time to value.

CDW's SAM Pro JumpStart can help you achieve:

Operational Efficiencies   **Increased Performance**   **Reduced Risk**

Orchestrating the Right Solution

This is a cost-effective approach that leverages pre-packaged experiences to accelerate your organization's ability to begin realizing value from key SAM Pro functionality. With interactive workshops and continuous improvement efforts included, the CDW approach is a comprehensive program that provides quick results with effective use of resources.

SAM Pro JumpStart benefits include:

- An overview of the ITAM Lifecycle Management methodology and elements, and their interactions with other aspects

- Key core SAM Pro setup that includes out-of-the-box functionality related to Model Management, Normalization, Entitlements, Reconciliation, Publisher Packs for Microsoft and Adobe, SAM Workspace, Reporting and Dashboards, and Usage Data from SCCM (if applicable)

- Integrations with Service Graph Connectors for SCCM, Jamf and Intune, as needed

- Process and technical guidance

- Enablement and knowledge transfer

CDW + SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

Important Stats

- 4.5+ (out of 5) CSAT Score 5-year avg. Visit servicenow.com/partners and search "CDW" for details

- 210+ Product Certifications

- Authorized ServiceNow Trainers

- 2,000+ ServiceNow Engagements

- AXELOS® Accredited ITIL® Trainers

- IT Service Management since 2003

- ServiceNow Partner since 2013

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Built with ServiceNow Offering

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Partner
Reseller

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ELITE
Partner
Service Provider

CERTIFIED TECHNICAL ARCHITECT

CERTIFIED MASTER ARCHITECT

CDW's full lifecycle of Services can support your organization no matter where you are on your journey

Design → Orchestrate → Manage   On-Premises → On-Journey → Cloud-Based

CDW®

Deliverables Checklist

The following services are included in CDW's SAM Pro JumpStart:

Deliverables	SAM Pro JumpStart
SAM Pro JumpStart delivers key functionality to support: • Model Management • Normalization • Entitlements • Reconciliation • Publisher Packs for Microsoft and Adobe • SAM Workspace • Reporting and Dashboards • Usage Data from SCCM (if applicable)	✓
SAM Pro Workshop	✓
SAM Pro Enablement Sessions	✓
ServiceNow Admin Knowledge Transfer	✓

Proofpoints

#1
ServiceNow's Global Elite Segment and Americas Elite Segment Partner of the Year 2021

210+
Product Certifications

2,000+
ServiceNow Engagements

4.5+
5-year average CSAT Score (out of 5)
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To learn more about CDW's Software Asset Management Pro JumpStart, call your account manager or 866.782.4239.

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