

A healthy platform is a high-performing platform.



SmartScan

ServiceNow platform HealthScan services by CDW

As more applications are implemented within your ServiceNow platform, it is imperative that the instance continues to be optimized for growth and scale without degrading performance. SmartScan is a thorough evaluation of your ServiceNow platform to ensure best practices are in place to give you the greatest return on investment.

CDW's SmartScan can help you achieve:



Operational Efficiencies



Agility



Increased Performance

Finding the Right Solution

Best-practice configuration ensures efficient upgrades, optimal usability and performance, and ease of maintenance. CDW Solution Architects utilize Quality Clouds HealthScan technology to compare your existing system configurations against ServiceNow best practices and make recommendations on improvements and upgradability.

Benefits You Will Receive:

- Platform Health against global benchmarks
- Established focus areas and ownership
- Key initiatives identified as themes and path for platform success
- Recommendations report with summary of findings

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based

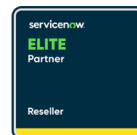
CDW + SERVICENOW



As a ServiceNow Elite Partner, CDW is helping accelerate outcomes and improving ROI across the entire ServiceNow platform. Our focus is on optimizing the value of your ServiceNow investment and driving innovation and transformation across the enterprise.

Important Stats

- 4.6+ (out of 5) CSAT Score 5-year avg. Visit servicenow.com/partners and search "CDW" for details
- 960+ Product Certifications
- 2,500+ ServiceNow Engagements
- ServiceNow Partner since 2013



Services Overview

The following services are included in CDW's SmartScan:

Deliverables	SmartScan
Quality Clouds HealthScan Pro Report	✓
Key initiatives identified as themes and path for platform success	✓
Custom-built recommended remediation plan	✓

Proofpoints

#1

ServiceNow's
Global Elite Segment and
Americas Elite Segment
Partner of the Year 2021

960+

Product Certifications

2,500+

ServiceNow Engagements

4.6+

5-year average CSAT Score
(out of 5)

Visit servicenow.com/partners
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To learn more about CDW's SmartScan engagement,
call your account manager or 866.782.4239.

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