

# WE GET A HEALTHY PLATFORM IS A HIGH-PERFORMING PLATFORM.

CDW Amplified™ OS  
SmartScan



## ServiceNow platform HealthScan services by CDW

As more applications are implemented within your ServiceNow platform, it is imperative that the instance continues to be optimized for growth and scale without degrading performance. SmartScan is a thorough evaluation of your ServiceNow platform to ensure best practices are in place to give you the greatest return on investment.

CDW's SmartScan can help you achieve:

- Agility
- Operational Efficiency
- Increased Performance

## Orchestrating the Right Solution

Best practice configuration ensures efficient upgrades, optimal usability and performance and ease of maintenance. CDW Solution Architects utilize Quality Clouds HealthScan technology to compare your existing system configurations against ServiceNow best practices and make recommendations on improvements and upgradability.

### Benefits You Will Receive:

- Platform Health against global benchmarks
- Established focus areas and ownership
- Key initiatives identified as themes and path for Platform success
- Recommendations report with summary of findings

CDW's full lifecycle of Services can support your business no matter where you are on your journey



## CDW GETS SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

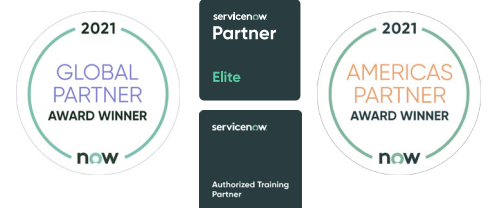
### Important Stats

- 4.5+ (out of 5) CSAT Score  
Visit [servicenow.com/partners](https://servicenow.com/partners) and search "CDW" for details
- 640+ ServiceNow Certifications
- Authorized ServiceNow Trainers
- 2,000+ ServiceNow Application Deployments
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013

### What Our Customers Say

"Your team has been a great pleasure to work with during our transition to ServiceNow."  
– Cindy (Restaurant Franchise Company, Independence, OH)

"Excellent expertise and focus on exactly what needed to be done, and delivered."  
– Paula (Investment Company, Boston, MA)



**CDW AMPLIFIED™  
SERVICES**

## Services Checklist

The following services are included in CDW's SmartScan:

Deliverables	SmartScan
Quality Clouds HealthScan Pro Report	✓
Key initiatives identified as themes and path for Platform success	✓
Custom-built recommended remediation plan	✓

## Proofpoints

# #1

ServiceNow's  
Global Elite Segment and  
Americas Elite Segment  
Partner of the Year 2021

# 640+

ServiceNow Certifications

# 2,000+

ServiceNow Application  
Deployments

# 4.5+

CDW's CSAT Score (out of 5)  
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