

# WE GET SERVICENOW SOLUTIONS.

CDW Amplified™ OS  
ServiceNow Solutions



**4.5/5**  
Average CSAT  
Score 5+ Years

**servicenow**

**PARTNER SINCE 2013**  
**CUSTOMER SINCE 2013**



### Design

- Advisory Services
- ITSM Process Maturity Roadmap
- ITIL® Education and Certifications



### Orchestrate

- Implementations
- Upgrades and enhancements
- Authorized ServiceNow Training



### Manage

- Remote Admin
- Continuous Improvement Program
- Staff Augmentation

ServiceNow Names CDW  
2021 Global  
Elite Partner  
of the Year.



ServiceNow 2021 Global Elite  
Partner of the Year

CDW Recognized in the 2022  
Gartner Market Guide for  
ServiceNow Consulting

- ✓ 2,000+ Application Deployments
- ✓ 1,100+ ServiceNow Certifications
- ✓ Expertise across entire platform

#### Desired Outcome

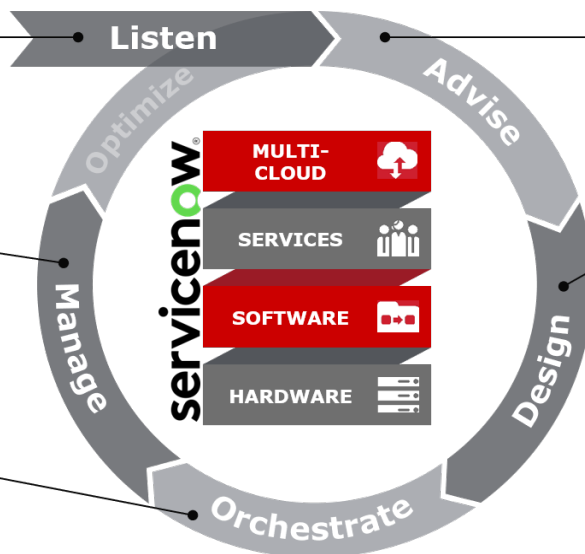
- People, process and technology

#### Continuous Operations

- Continuous Improvement Plan (CIP)
- Staff Augmentation
- Managed Services

#### Proven Quality

- Implementations
- Upgrades and enhancements
- Authorized ServiceNow Training



#### Trust at Scale

- Maturity assessments and roadmaps
- Process improvement workshops
- Organizational Change Management Workshops
- ITIL® Certification training and workshops

#### Unmatched Expertise

- Process design
- Industry best practices
- Holistic approach, bringing together multiple technologies, data and processes



To learn more about CDW's ServiceNow Solutions, visit [CDW.com](http://CDW.com).



**CDW AMPLIFIED™  
SERVICES**