CDW Amplified™ OS
ServiceNow Solutions

4.5/5
Average CSAT
Score 5+ Years

Design
- Advisory Services
- ITSM Process Maturity Roadmap
- ITIL® Education and Certifications

Orchestrating
- Implementations
- Upgrades and enhancements
- Authorized ServiceNow Training

Manage
- Remote Admin
- Continuous Improvement Program
- Staff Augmentation

CDW Recognized in the 2022
Gartner Market Guide for
ServiceNow Consulting

- 2,000+ Application Deployments
- 1,100+ ServiceNow Certifications
- Expertise across entire platform

Desired Outcome
- People, process and technology

Continuous Operations
- Continuous Improvement Plan (CIP)
- Staff Augmentation
- Managed Services

Proven Quality
- Implementations
- Upgrades and enhancements
- Authorized ServiceNow Training

Trust at Scale
- Maturity assessments and roadmaps
- Process improvement workshops
- Organizational Change Management Workshops
- ITIL® Certification training and workshops

Unmatched Expertise
- Process design
- Industry best practices
- Holistic approach, bringing together multiple technologies, data and processes

For more information, visit CDW.com