

A healthy platform is a high-performing platform.

ServiceNow Discovery JumpStart by CDW



An accurate Configuration Management Database (CMDB) begins with ServiceNow's Discovery. How can you quickly and cost effectively get value from Discovery? Our ServiceNow Discovery JumpStart will enable your organization to see results from Discovery in a short period of time, while setting your team up for future ITSM/ITAM success ... without breaking the bank.

ServiceNow Discovery JumpStart by CDW can help you achieve:

- Operational Efficiencies**
- Cost Reduction**
- Increased Performance**

Finding the Right Solution

The ServiceNow Discovery JumpStart by CDW provides you with the peace of mind to help you navigate the various aspects of a Discovery implementation. CDW's vast experience allows us to overcome diverse challenges — from high-level stakeholder concerns to technical, best-practice guidance — so your staff can efficiently complete the implementation, while gaining the necessary knowledge and experience to continue administering Discovery now and into the future.

ServiceNow Discovery JumpStart by CDW benefits include:

- Stakeholder education and communication to help achieve alignment and adoption
- Conversations with technical stakeholders, such as networking, InfoSec and server admin roles, to communicate requirements and discuss alternatives
- Identification of situations where further effort needs to be planned so that resource and prioritization decisions can be made
- Mentoring of your trained Discovery administrators through four (4) weeks of agile implementation activities

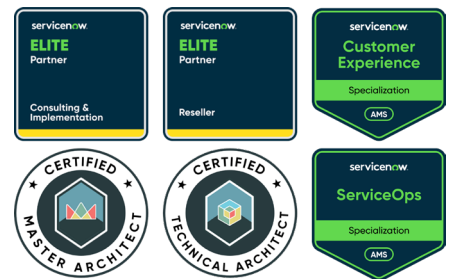
CDW + SERVICENOW



As a ServiceNow Elite Partner, CDW is helping accelerate outcomes and improving ROI across the entire ServiceNow platform. Our focus is on optimizing the value of your ServiceNow investment and driving innovation and transformation across the enterprise.

Important Stats

- 4.6+ (out of 5) CSAT Score 5-year avg. Visit servicenow.com/partners and search "CDW" for details
- 960+ Product Certifications
- 2,500+ ServiceNow Engagements
- ServiceNow Partner since 2013



CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Deliverables Checklist

The following deliverables are included in the ServiceNow Discovery JumpStart by CDW:

Deliverables	ServiceNow Discovery JumpStart by CDW
Intro to Discovery presentation for stakeholders	✓
Discovery requirements gathering session with subject matter experts	✓
Best-practice introduction to customer's Discovery admins	✓
Process Alignment Session: Choose from configuration or asset focus	✓
Four (4) weeks of guided implementation support	✓

Proofpoints

#1

ServiceNow's
Global Elite Segment and
Americas Elite Segment
Partner of the Year 2021

960+

Product Certifications

2,500+

ServiceNow Engagements

4.6+

5-year average CSAT Score
(out of 5)

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and search "CDW" for details

To learn more about the ServiceNow Discovery JumpStart by CDW, contact your account manager or call 866.782.4239.

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