

# A HEALTHY PLATFORM IS A HIGH-PERFORMING PLATFORM.

CDW Amplified™ OS  
ServiceNow Discovery JumpStart by CDW



An accurate Configuration Management Database (CMDB) begins with ServiceNow's Discovery. How can you quickly and cost effectively get value from Discovery? Our ServiceNow Discovery JumpStart will enable your organization to see results from Discovery in a short period of time, while setting your team up for future ITSM/ITAM success ... without breaking the bank.

ServiceNow Discovery JumpStart by CDW can help you achieve:

-  **Operational Efficiencies**
-  **Cost Reduction**
-  **Increased Performance**

## Orchestrating the Right Solution

The ServiceNow Discovery JumpStart by CDW provides you with the peace of mind to help you navigate the various aspects of a Discovery implementation. CDW's vast experience allows us to overcome diverse challenges — from high-level stakeholder concerns to technical, best-practice guidance — so your staff can efficiently complete the implementation, while gaining the necessary knowledge and experience to continue administering Discovery now and into the future.

ServiceNow Discovery JumpStart by CDW benefits include:

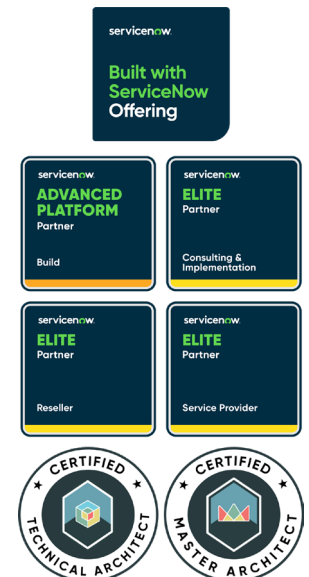
- Stakeholder education and communication to help achieve alignment and adoption
- Conversations with technical stakeholders, such as networking, InfoSec and server admin roles, to communicate requirements and discuss alternatives
- Identification of situations where further effort needs to be planned so that resource and prioritization decisions can be made
- Mentoring of your trained Discovery administrators through four (4) weeks of agile implementation activities

## CDW + SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

### Important Stats

- 4.5+ (out of 5) CSAT Score 5-year avg. Visit [servicenow.com/partners](https://servicenow.com/partners) and search "CDW" for details
- 210+ Product Certifications
- Authorized ServiceNow Trainers
- 2,000+ ServiceNow Engagements
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013



CDW's full lifecycle of Services can support your organization no matter where you are on your journey



## Deliverables Checklist

The following deliverables are included in the ServiceNow Discovery JumpStart by CDW:

Deliverables	ServiceNow Discovery JumpStart by CDW
Intro to Discovery presentation for stakeholders	✓
Discovery requirements gathering session with subject matter experts	✓
Best-practice introduction to customer's Discovery admins	✓
Process Alignment Session: Choose from configuration or asset focus	✓
Four (4) weeks of guided implementation support	✓

## Proofpoints

# #1

ServiceNow's  
Global Elite Segment and  
Americas Elite Segment  
Partner of the Year 2021

# 210+

Product Certifications

# 2,000+

ServiceNow Engagements

# 4.5+

5-year average CSAT Score  
(out of 5)

Visit [servicenow.com/partners](https://servicenow.com/partners)  
and search "CDW" for details