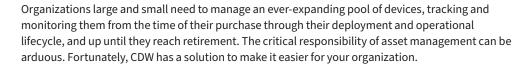
**CDW AMPLIFIED™ Infrastructure Services** 

MANAGING YOUR
TECHNICAL ASSETS
IS CRITICAL TO KEEPING
THINGS RUNNING.

CDW Amplified™ OS

Hardware Asset Management Pro JumpStart



The Hardware Asset Management Pro (HAM Pro) JumpStart is an eight-week, start-to-finish HAM Pro implementation that leverages key out-of-the-box functionality, combined with best practice guidance, to jump-start your organization's time to value.

CDW's HAM Pro JumpStart can help you achieve:







## **Orchestrating the Right Solution**

This is a cost-effective approach that leverages pre-packaged experiences to accelerate your organization's ability to begin realizing value from HAM Pro functionality. With interactive workshops and continuous improvement efforts included, the CDW approach is a comprehensive program that provides quick results with effective use of resources.

### HAM Pro JumpStart benefits include:

- An overview of the ITAM Lifecycle Management methodology and elements, and their interactions with other aspects
- Key core HAM Pro setup to include out-of-the-box functionality related to asset tasks associated with Stockrooms, Asset Orders, Bulk Stock Orders, Disposal and Asset Tasks (Deploy, Swap, Retire, Refresh)
- Integrations with Service Graph Connectors for SCCM, Jamf and Intune, as needed
- · Process and technical guidance
- Enablement and knowledge transfer

## CDW + SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

#### **Important Stats**

- 4.5+ (out of 5) CSAT Score 5-year avg.
   Visit servicenow.com/partners and search "CDW" for details
- 210+ Product Certifications
- Authorized ServiceNow Trainers
- 2,000+ ServiceNow Engagements
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013















CDW's full lifecycle of Services can support your organization no matter where you are on your journey







## **Deliverables Checklist**

The following services are included in CDW's HAM Pro JumpStart:

Deliverables	HAM Pro JumpStart
HAM Pro JumpStart delivers key functionality to support:  Stockroom Management  Asset Orders  Bulk Stock Orders  Disposal  Asset Tasks (Deploy, Swap, Retire, Refresh)  Integration with SCCM, Jamf and Intune, as needed	<b>✓</b>
HAM Pro Workshop	<b>✓</b>
HAM Pro Enablement Session	<b>✓</b>
ServiceNow Admin Knowledge Transfer	<b>✓</b>

# **Proofpoints**

#1

ServiceNow's Global Elite Segment and Americas Elite Segment Partner of the Year 2021 210+

**Product Certifications** 

2,000+

**ServiceNow Engagements** 

4.5+

5-year average CSAT Score (out of 5)

Visit servicenow.com/partners and search "CDW" for details



