



Identity is the key to scalable security.

Identity and Access Management Services

Legacy platforms, outdated policies and poor integration can prevent organizations from managing access effectively, putting data and other assets at risk. In the age of digital transformation, identity and access management (IAM) leaders are faced with a new set of challenges every day: securing a hybrid environment, addressing identity risk across the organization, changing regulations and managing access for an expanding userbase. If you're relying on outdated systems and processes, identity risk can creep into every area of your organization.

Identity and Access Management Services can help you achieve:



Faster Innovation



Reliability



Reduced Risk

Finding the Right Solution

CDW helps organizations transform their IAM programs to meet evolving organizational and security needs. Our team of identity and risk management professionals helps customers achieve key outcomes by improving their IAM maturity — whether that's moving toward a Zero Trust framework, streamlining end-user access, reducing costs associated with the IAM program, or protecting sensitive data and assets with better access controls.

- **MOVE FORWARD.** Make the move to the cloud, protecting enterprise access with market-leading, next-generation IAM and PAM solutions. We deliver a clear strategy and expert-level support.
- **SECURE THE CLOUD.** IAM is critical for protecting hybrid and cloud environments. Implement strong identity and access controls to safeguard critical data.
- **INTEGRATE SYSTEMS.** Centrally manage your identity architecture, even if your organization relies on multiple solutions.
- **DEPLOY QUICKLY.** Launch solutions quickly, efficiently and securely, supported by seasoned experts with extensive knowledge of your tools.
- **REDUCE FATIGUE.** Supplement your IT team with implementation experts and minimize the burden a system migration can place on them.
- **STREAMLINE COMPLIANCE.** Robust IAM solutions and processes can help your organization meet regulatory requirements seamlessly and avoid penalties.

CDW + IDENTITY MANAGEMENT

CDW is one of the top IAM systems integrators in North America. Our success is driven by:

- **IAM as a Core Competency:** With more than 15 years of focus on IAM, CDW is a market leader in modernizing, streamlining and automating enterprise identity programs.
- **Fluency with Zero Trust:** Our identity services are wholly aligned with the latest Zero Trust, CARTA and identity-centric security frameworks.
- **Full Lifecycle Support:** From new program design to management of existing programs, CDW has the experts and services to support every identity program, regardless of its size or maturity.
- **The Right Partnerships:** CDW has committed and longstanding partnerships with most major vendors in the access management, identity governance and privileged access sectors.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based



Services Overview

CDW has the most complete portfolio of IAM services in the market, with the ability to support IAM programs of any size, level of maturity or architectural design (cloud, hybrid, on premises). We offer support at any phase of the lifecycle, from initial program design to long-term management and support. Our services include:

Service	Available
Strategy	
Strategy Assessment: Benchmark your program against industry standards and frameworks (NIST, Zero Trust, etc.).	✓
Program Roadmap: Map out a step-by-step plan for success — from solution selection to system management.	✓
Identity Governance: Design a tailored, expert strategy that governs your IAM program and reduces identity risk.	✓
Solution Design	
Solution Selection: Evaluate your program's objectives and select an identity solution that meets your needs.	✓
Policies and Procedures: Design compliant policies and procedures that guide your program and secure your organization.	✓
Integration	
Data Migration and Analysis: Prepare your data for system migration and gain new insights into your program.	✓
Implementation: Guide your implementation to a successful go-live that meets your deadline and budget.	✓
Risk Management Integration: Integrate your IAM system with your GRC platform to gain a holistic view of identity risk.	✓
Managed Services	
Support Plus: Offload burdensome Tier 2 and 3 support with 24x7 managed service packages.	✓
Premium Identity: Leverage a full support model with Tier 1-4 support, predictable costs and complete program management.	✓
Compliance and Access Reviews: Ensure your IAM program is aligned with key regulations and industry standards.	✓

Proofpoints

100+

Dedicated IAM specialists and engineers

4 million

Identities under CDW management

15

Strategic partnerships with leading IAM providers

To learn more about Identity and Access Management Services, contact your account manager or call 800.800.4239.

