

Amazing happens when clarity is brought to the cloud.



Managed Services for Azure

Managing a complex/evolving cloud environment requires unique and specialized skills that CDW, a proven and trusted partner, can provide. When production and business-critical systems must remain online without disruption, enlisting the CDW team will keep your organization operating optimally. Our Managed Services for Azure is an integral component of your end-to-end digital transformation.

Managed Services for Azure can help you achieve:

 **Operational Efficiencies**  **Increased Performance**  **Reduced Risk**

Managing the Right Solution

CDW's Azure-certified architects, consultants and engineers provide the day-to-day management so you can focus on organizational performance, not technology management. Our cloud experts work closely with you to guide your organization to a cloud management strategy that brings clarity to Azure.

Your organization can enjoy the benefits of Managed Services for Azure, including:

- Establishing your security posture
- Improving governance and overall operation
- Increasing availability and performance
- Making informed, strategic decisions based on data

Certifications

CDW is a Microsoft Solutions Partner and has earned the following recognition:

Microsoft Partner Azure Expert MSP

Microsoft Solutions Partner Microsoft Cloud

Microsoft Solutions Partner Business Applications

Microsoft Solutions Partner Data & AI Azure

Microsoft Solutions Partner Digital & App Innovation Azure

Microsoft Solutions Partner Infrastructure Azure

Microsoft Solutions Partner Modern Work

Specialist Kubernetes on Azure Analytics

Specialist Infra and Database Migration Azure Virtual Desktop

Specialist Adoption and Change Management

Specialist Calling for Microsoft Teams for Microsoft Teams

Specialist Teamwork Deployment

Specialist Modernize Endpoints

Microsoft Partner Finalist 2024 Partner of the Year Migration Award

Microsoft Partner Finalist 2024 Partner of the Year Healthcare and Life Sciences Award

Specialist Cloud Security Identity and Access Management

Specialist Information Protection and Governance Threat Protection

CDW + MICROSOFT AZURE

CDW is an end-to-end provider of cloud applications, solutions and services for public, private and hybrid cloud environments.

We are uniquely qualified to design, deliver and manage a flexible solution tailored to your needs.

CDW will help you adopt and integrate Azure securely and efficiently. We have a long-standing, award-winning relationship with Microsoft that we extend to our customers.



Services Overview

Managed Services for Azure are designed around the top cloud challenges organizations encounter.

	Premium	Essential	Basic
Concierge Team <ul style="list-style-type: none"> Contact 24x7x365 via the service portal, phone or email Centralized resources for all your Cloud Managed Services needs 	✓	✓	✓
Inscape Cost Management Portal <ul style="list-style-type: none"> Dashboard views of your cloud consumption Budget controls, alerts and reporting Recommended savings, tagging options and right-sizing for your cloud environment 	✓	✓	✓
CDW-led Enterprise Support <ul style="list-style-type: none"> Escalation of support to cloud provider as needed Cloud provider cases managed by CDW Incident tracking and remediation 	24x7	24x7	8 am - 5 pm Mon. - Fri.
Technical Account Manager (TAM) <ul style="list-style-type: none"> Dedicated TAM for all Premium customers and Essential customers <50K "Pooled" TAM assistance for Essential customers >50K Regular reviews to meet your desired business outcomes 	✓	✓	
Next-Generation Monitoring and Remediation <ul style="list-style-type: none"> Proactive anomaly, metric-based regression reporting, forecast monitoring, standard deviation and fault detection Auto ticket generation and issue remediation 	✓		
Cost Management <ul style="list-style-type: none"> Drive accountability against budgets Keep track of who owns what cloud resources and subscriptions easily Evaluate month-over-month spending and utilization trends to quickly identify anomalies 	✓		
Infrastructure Support <ul style="list-style-type: none"> Monitoring of virtual machines using native tools Patch management — OS patching using native tools from vendor-supplied patches during designated maintenance window Backups using cloud-native tools 	✓		
Security Posture Management <ul style="list-style-type: none"> Quickly identify vulnerabilities and remediation strategies Security Frameworks review using cloud-native tools 	✓		
Elastic Engineering <ul style="list-style-type: none"> On-demand assistance with strategy, design, architecting and deployment of workloads 	Optional	Optional	Optional

Certifications

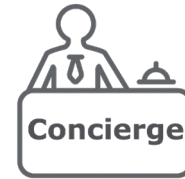
CDW has achieved the following Managed Services and Security Industry Certifications:



To learn more about Managed Services for Azure — or our full cloud services portfolio — contact your account manager, call 800.800.4239 or visit our [website](#).

ENROLLMENT SERVICES

In all levels of Managed Services for Azure, we get you started right by providing you with our exclusive LaunchPad and/or Concierge enrollment service.



Concierge

Full-Service Onboarding
(Essential and Premium Tiers)

- Project management to assist as you transition to CDW Managed Services
- Monitoring baseline — Establishing parameters for next-gen monitoring
- Introduction to your technical account manager



Inscape Launch Pad

Hands-on Working Session
(All Service Tiers)

- Cost Management and Reporting Tool — Guided session on how to understand your cloud consumption