

Unlock the full potential of your Microsoft Solutions with the value of CDW.

Microsoft 365 through CDW's CSP Program

Empower your organization with CDW's Microsoft CSP program, which is designed to provide seamless access to Microsoft's robust suite of cloud solutions.

By combining our customizable services with a suite of always-on benefits, you'll experience a personalized Microsoft 365 CSP solution that is centered around your needs and goals, offering maximum flexibility.

Microsoft 365 through CDW's CSP Program can help you achieve:



Operational Efficiencies



Reliability



Increased Performance

Why Choose CDW Microsoft 365 CSP?

When you choose Microsoft 365 through CDW's CSP program, you'll gain access to a variety of services aimed at enhancing your Microsoft experience. Our experts will help you deploy Microsoft 365 solutions across your organization, simplify billing and management, and provide continuous licensing support. Transform your business operations and drive innovation with CDW's Microsoft CSP program. Partner with us today to unlock new possibilities and achieve your strategic goals.

With CDW, you gain:

- **Expert Guidance:** Leverage our deep expertise to navigate and optimize your Microsoft cloud investments.
- **Flexible Licensing:** Enjoy the flexibility of scalable licensing options tailored to your unique business needs.
- **Comprehensive Support:** Benefit from 24x7x365 dedicated support, ensuring your operations run smoothly without interruption.
- **Cost Efficiency:** Achieve significant cost savings with our competitive pricing and efficient resource management.
- **Rubi:** CDW.com customer portal for the management of your Microsoft 365 subscriptions providing the ability to add seats, upgrade plans, view invoices and co-term renewal dates with ease.
- **Inscape:** CDW's proprietary platform designed to simplify and optimize your cloud operations, which also includes free on-demand end-user training for Microsoft 365 tools.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based

CUSTOMIZE YOUR MICROSOFT 365 EXPERIENCE

Whether it's protecting your data or training your team on Microsoft 365, CDW has the expertise to ensure your investment pays off. With CDW's CSP program for M365, you can create a tailored solution that meets your unique business requirements.

Additional CDW Services are available, including:

- **Backup:** Gain peace of mind by protecting your Microsoft 365 data with unlimited cloud-based backup.
- **Migration with Backup:** Modernize your organization by moving from your on-premises Exchange Server to Microsoft 365 or tenant-to-tenant with help from CDW.
- **Support:** Benefit from dedicated engineering support for your on-premises and hybrid Microsoft solutions, all provided by the CDW Technology Support (CTS) team.
- **Enhanced Onboarding Services:** Benefit from technical expertise to assist with onboarding services for Enterprise Mobility + Security, Windows 11 and Entra ID Setup and Installation.
- **Copilot Readiness Services:** Ensure your organization is fully prepared to leverage the power of Copilot for M365. From the initial setup and integration to user training and ongoing support, CDW has you covered with comprehensive Copilot services to maximize productivity and efficiency.



Services Overview

The following are available as part of Microsoft 365 through CDW's CSP Program:

Service	Included
24x7x365 Level 1-3 U.S.-based administrative support	✓
Tenant and subscription provisioning	✓
Subscriptions that are always up-to-date	✓
Annual and monthly subscriptions with flexible billing options	✓
Microsoft online services portal review	✓
Basic onboarding walkthrough of included features	✓ *
Synchronization to Azure Active Directory	One-way*
Self-serve platforms with tools for managing your subscriptions (Rubi) and M365 cloud environment (Inscape)	✓
Unlimited end-user training for Microsoft 365 solutions (through Inscape)	✓
Customizations/Add-on Services	
Device policy configuration	Optional
Unlimited backup and restore	Optional
Unlimited backup and restore with cutover migration assistance (on-premises to cloud, tenant to tenant)	Optional
Enhanced Onboarding Services	Optional
CDW Technology Support (CTS)	Optional
Copilot for M365 Readiness and Onboarding	Optional

*60-seat minimum at time of initial order to qualify for services.

Certifications

CDW is Microsoft Solutions provider and has earned the following recognition:

The image displays a grid of Microsoft Partner and Specialist certifications for CDW. On the far left is the 'Microsoft Partner Azure Expert MSP' logo. To its right are seven 'Microsoft Solutions Partner' logos for various domains: Microsoft Cloud, Business Applications, Data & AI Azure, Digital & App Innovation Azure, Infrastructure Azure, Modern Work, and Security. Below the 'Microsoft Cloud' and 'Business Applications' logos are two 'Finalist' award logos from the 2024 Partner of the Year Education Award and Healthcare and Life Sciences Award. Below the 'Data & AI Azure' logo is a 'Specialist' logo for 'Kubernetes on Azure Analytics, Infra and Database Migration, Migrate Enterprise Applications to Microsoft Azure'. Below the 'Digital & App Innovation Azure' logo is a 'Specialist' logo for 'Kubernetes on Azure, Migrate Enterprise Applications to Microsoft Azure'. Below the 'Infrastructure Azure' logo is a 'Specialist' logo for 'Infra and Database Migration, Azure Virtual Desktop'. Below the 'Modern Work' logo is a 'Specialist' logo for 'Adoption and Change Management, Calling for Microsoft Teams Meetings and Meeting Rooms for Microsoft Teams, Teamwork Deployment, Modernize Endpoints'. Below the 'Security' logo is a 'Specialist' logo for 'Cloud Security, Identity and Access Management, Information Protection and Governance, Threat Protection'.

To learn more about Microsoft 365 through CDW's CSP Program, contact your account manager or call 800.800.4239.

